

MIZORAM CO-OPERATIVE APEX BANK LTD.

HEAD OFFICE : TUIKUAL SOUTH
AIZAWL – 796 001 MIZORAM



2312307 - Chairman
2322744 - Managing Director
2327765 - DGM (Adm etc)
2323045 - DGM (Operation etc.)
2325632 - AGM (Adm)/2317190-AGM(Opr)
2327514 - AGM (Fin)/2316231-AGM(Insp)
2324620 - Secy

POST BOX NO - 138
FAX – 0389-2327764

No. MCAB/Adm/15/2021-22/180

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Dated Aizawl, the 1st July, 2021.

CIRCULAR

It has been observed and pointed out by NABARD Inspection Team that some Branches had failed to exchange their soiled, mutilated notes and coins which is considered as violation of the Clean Note Policy of RBI .

Master Circular on Facility for exchange of Notes and Coins, Clean Note Policy of RBI and Master circular on scheme of penalties for bank branches including currency chests based on performance in rendering customer service to the member of public comprising penalty to be levied in case of refusal by Branches to exchange soiled/mutilated and coins tendered by any member of public are sent by email of all Branches for information and necessary action.

Sd/-
(LALZUAHLIANA)
Chief Executive Officer

Memo No. MCAB/Adm/15/2021-22/180

: Dated Aizawl, the 1st July, 2021.

Copy to:

- 1 .All Chief/Branch Manager for information and necessary action.
2. DGM &All Head of Department,H.O. for information and necessary action.


(C.LALTHANPUIA)
Asst.General Manager
Administration